

# Rules & Policies

First and foremost, we would like to welcome everyone to our camp site 'Himmelreich'. We – that is the owner Roger Groß and his two sons Maximilian and William, as well as the employees – will do our best to ensure that your stay with us will be as pleasant as possible.

Though, you, too, can contribute to our efforts by following our rules and policies:

## Arrival and Departure

- Every visitor needs to check-in at the reception.
- The earliest time of arrival possible is between 11:30 and 13:00. The regular time of arrival is between 15:00 and 22:00.
- The departure should take place by 11:00.
- Should a departure be delayed without permission we reserve the right to charge for an extra night.

## Quiet times

- 13:00 - 15:00 hours and 22:00 - 07:00 hours
- Driving across the camping site with motorized vehicles during quiet times is not allowed.
- The entrance barriers remain closed during rest periods without exception.
- It is prohibited to set up tents and caravans or motor homes with awnings.
- Failure to comply with the rest periods will result in a fine of €20,00

## Site

- On the whole premises only walking speed is permitted!
- All visitors are shown to their site. Changing your spot without permission is not allowed.
- All cars and trailers are to be parked at the parking lot. We reserve the right to make exceptions in very rare cases.
- Please appreciate the nature around you and do not dig trenches on your site.
- We ask you to keep your site and its surroundings neat. When leaving the camping site, it should look as you found it.

## Supervision

- The legal responsibility look after the children lies solely with the adults traveling with them or their legal guardian. Parents are held liable for their children.
- Parents need to accompany the younger children to the bath- and washrooms.
- Playing on the streets of the campsite is forbidden. Children may use the playground for any play, ball game etc. that they wish to engage in.
- There is not watch on the beach. Children can't swim there without supervision.
- Children may only step on the landings, if they are accompanied by adults who have a boot there. The only exception are teenagers of age 16 and older, who have arrived by boot, alone.
- Cats and dogs must be kept on leads. Please pick up after them.

## Waste and grey water

- The waste is to be sorted and packed into waste bags. Trash cans/containers can be found at the garbage disposal station next to the main wash house.

- Grey water must not be let to seep away on the ground. The facilities to empty gray water tanks and chemical toilets can be found next to the main wash house.

#### **Legal issues**

- We are a recreational area situated in a landscape protection area. The municipally Schwielowsee is also a health resort. Therefore, operating a barbecue or making open fire is strictly prohibited.
- We, the owners of the camping site and the municipal authorities, cannot be held liable for lost objects, damaged property, any type of injury or accidents
- The owner and authorized personal are, at any time, entitled to exercise their domiciliary right. This means they could deny entry or ask a guest to leave without refund if it is within the interest of other guest or if one were to violate the rules and policies.

If you have suggestions or open questions, please communicate them to members of staff at the reception. We are convinced that you will find your stay very pleasant.

Feel free to leave a [comment](#) and a like on [Facebook](#) and other social media.

Your Team on Campsite 'Himmelreich'